

March/April 2024

THE INSIDER

Employee news for Coffey Health System



Recognized by
Becker's
Hospital
Review

TOP 27

Critical Access Hospitals to Know

Talent wins games, but teamwork and intelligence win championships. Michael Jordan



Leadbetter brings expertise as interim CFO

Raymond Leadbetter, Jr. joined the CHS team last week as our interim chief financial officer.

Raymond has worked extensively as an independent healthcare consultant throughout Georgia, Florida, and Mississippi since 2008. He brings experience with critical access hospitals and for-profit and non-profit organizations.

He specializes in financial management, revenue cycle management, automated systems and procedures, computer technology and programming, and Chargemaster review and audits.

His office is in the administration hallway. He can be reached at extension 4672 and his email is leadbetter@coffeyhealth.org.

Bill Little tendered his resignation as CFO in March.



Raymond Leadbetter, Jr.
Interim CFO

Prior to the start of the March meeting, seven members of the CHS Board of Trustees took advantage of the opportunity to tour the radiology department. Arden Payer, Robert Fleming, Peter Allegre, Jodi Thomas, Mike Abendroth, Jeff Clark, and Steve Hopkins (not shown) learn about the department's capabilities from Radiology Supervisor Scott Sutherland. *Photo by Stacy Augustyn*

CCH among nation's "27 Critical Access Hospitals to Know"

Coffey County Hospital earned national recognition as one of "27 Critical Access Hospitals to Know," an annual list compiled by Becker's Hospital Review.

"This accomplishment reflects not just our patient care statistics, but also the hospital's role in the community," said Coffey Health System Board of Trustees Chair Steve Hopkins. "For this list, Becker's looks at how critical access hospitals are changing and evolving in the challenging world of rural healthcare."

Becker's is an industry source for healthcare decision makers and one of the fastest growing media platforms in the industry.

The announcement lauds Coffey County Hospital's commitment to charting new territory for rural healthcare.

"Coffey County Hospital boasts 25 beds and 133 credentialed providers. Established 70 years ago, the rural hospital is currently focused on expanding care access

for patients and forging partnerships with educational institutions to train future providers..." the announcement reads. "The hospital is also training its clinicians in dementia diagnosis and treatment, with a new program in partnership with the Kansas City-based University of Kansas Health System kicking off in October 2023."

One of the biggest challenges for small, rural hospitals is providing vital services close to home. Coffey County Hospital provides the same state-of-the-art services as urban hospitals and is turning the tables for urban patients with its new MRI system. An increasing number of patients now come to Burlington to forgo long wait times seen in metro areas.

"Over the past year, the hospital completed the design and implementation

of a new MRI suite, bringing additional prostate and breast services to patients. As a result, the hospital has seen an increase in

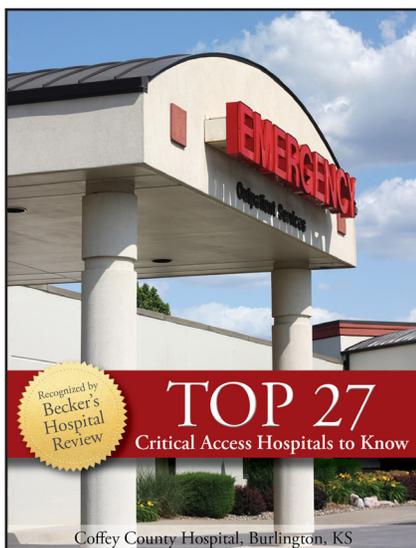
referrals from urban providers," according to the announcement.

Becker's describes critical access hospitals (CAHs) as vital components of the overall healthcare delivery system, providing quality care to rural residents and visitors. CAHs are pivotal in expanding access to specialty care, reducing patient travel times, and improving community health. They offer 24/7 emergency care and have no more than 25 inpatient beds.

"In a time when rural hospitals are struggling, it is gratifying to shine a light on the dynamic role Coffey County Hospital plays in the greater community."

Chief Executive Officer Joben Rieth.

CAHs are selected to the annual "Critical Access Hospitals to Know" list based upon written nominations and editorial research of rankings and awards from several respected organizations, including Healthgrades, the National Rural Health Association (NRHA), and the Chartis Center for Rural Health. The NRHA



Continued on page 5

Job Openings

Clinical Positions

Advanced Practice Providers - Clinic & ER
CMA - The Meadows
Medical Lab Technologist (MLT or MT)
Paramedic
Paramedic Team Lead
Patient Care Coordinator/Front Office Float
Patient Care Coordinator - Clinic
RNs - Clinic, ER, Med/Surg, OB
Scrub Tech or LPN
Ultrasound Tech

Non-Clinical Positions

Cook - The Meadows
Cook - CCH (PT)
Maintenance Tech
Patient Access Coordinator

Visit coffeyhealth.org/careers for detailed information and requirements. For more information, call Ext. 4254.

Caregiver Support Group

Being a caregiver for a loved one can be emotionally and physically exhausting. Coffey Health System now offers a special program to help caregivers maintain perspective, step away for a while, and share their experiences with others who understand.

Coffey Health System's Mental Health Therapist Amy Osner will lead a Caregiver Support Group on the third Wednesday of each month at The Meadows in Burlington. There is no charge for participation. Respite care and activities will be available, if needed.

Sessions begin at 6 p.m. at The Meadows, 1201 Martindale St. in Burlington. If you have questions about the program, call (620) 364-4556.

Osner is an experienced group therapy leader. She is a credentialed Licensed Professional Counselor and National Certified Counselor.

Employee Health Scoop



Linsey Knipp, RN
Director of Quality and Risk Management
Infection Preventionist
Employee Health

Employee Wellness program kicked off April 1!

If you haven't signed up for our new Employee Wellness program, there is still time! The 2024 registration form is on the portal, or available from Linsey Knipp.

Employees will establish one to two challenging yet achievable goals for their overall personal health in 2024. Potential goals include:

- Weight loss,
- Quitting or reducing unhealthy habits such as smoking or excessive soda consumption,
- Achieving normal lab values (ex. Lowering LDL cholesterol or increasing HDL cholesterol),
- Maintaining blood pressure within a normal range,
- Initiating a muscle-building workout program, and
- Adhering to a well-balanced diet.

Employees will participate in challenges aimed at improving overall physical and mental health, as well as enhancing employee engagement. Points will be awarded upon completion of challenges.

Quarterly tracker sheets outlining challenges and points will be distributed to employees to help monitor their progress. Points will be tracked on an honor system, with each employee responsible for their own recordkeeping.

Completed tracker sheets should be returned to the Employee Health

department at the end of each quarter, and employees will receive the next quarter's tracking sheet accordingly.

Employees will receive prizes based on the points they earn and will be recognized as they reach milestones in their health journey.

Eligible Participants

- All full-time and part-time employees are eligible to participate.
- New hire employees will be eligible to begin participating 90-days after their hire date
- Employees may elect to join at any time prior to 4th quarter. After 4th quarter starts, non-participating employees must wait until next program year to enroll.



Start up

To enroll in the Wellness Program, eligible employees must complete

and return the registration form to Employee Health.

To help employees identify appropriate goals and establish a baseline, all participants who have completed the registration form will be offered health screening labs (CBC, CMP, Lipid Panel) and a DEXA Body Composition scan at the start of the program. This will be performed and paid for by Coffey Health System. To be eligible for the FREE health screening labs and DEXA Body

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CHS Code Blue/Rapid Response Refresher

Dates:

Tuesday August 20th
Tuesday Oct. 15th

Session times:

0800-1100 and 1700-2000
Allen Woods 3

Required:

Hospital nursing staff, cardiopulmonary, and EMS must attend at least one session. Recommended for providers.



walk[®] WITH a DOC

Every Wednesday

5 - 6 p.m.
May 1 - June 19



Alternating Saturdays

9 a.m.
May 18, June 1, 15 & 29

At the BHS Track

Free
Event!



When is a walk more than just a walk? When it's led by local doctors and clinicians and brings together participants from all walks of life!

Coffey Health System invites area residents to join in its fourth annual "Walk with a Doc," an eight-week program that brings providers and patients together for weekly walks. Each event begins with a brief talk by a CHS provider.

"It's a fun way to get out and start walking or to add something new to your walking routine," said CHS Director of Marketing Tracy Jones. "We're mixing things up a bit to include even more people this year."

Registration is not required. Participation is free and open to all ages and fitness levels.

Strollers are allowed. Children under age 14 must be accompanied by an adult at all times. Pets are not allowed in the track area.

Walk with a Doc is an international non-profit organization whose mission is to inspire communities through movement and conversation. It promotes physical activity and raises awareness about health concerns.

Dr. David Sabgir, a cardiologist in Columbus, Ohio, started walking with a Doc. He has walked with patients and community members every weekend since 2005. More than 500 chapters now span the globe, including 18 Kansas locations.

"Walk with a Doc is honored to team up with Coffey Health System. By incorporating this program into the practice, Coffey Health System is demonstrating an exceptional level of care and commitment to their community," said Dr. Sabgir. "Adding ten minutes of walking to your daily routine and swapping out bad fats with good fats at mealtime are examples of small, easy changes that can make a big difference in the health of your heart."

Learn more about Walk with a Doc at www.coffeyhealth.org or www.walkwithadoc.org.



"27 CAHs to Know"

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recognized Coffey County Hospital as a Top 20 Critical Access Hospital for quality for 2022 and 2023 and as a Performance Leader for excellence in quality for 2023.

"In a time when rural hospitals are struggling, it is gratifying to shine a light on the dynamic role Coffey County Hospital plays in the greater community," said Chief Executive Officer Joben Rieth. "For 70 years, the hospital has grown and evolved to fit the community's needs, finding new and creative ways to grow and thrive."

The recognition also highlights the hospital's unique role in the community—that of the designated emergency medical partner for the state's only nuclear generating station.

"Our important partnership with Wolf Creek Nuclear Operating Corporation places Coffey County Hospital in rare company," Hopkins said. "The hospital vigilantly monitors its preparedness to meet this unique potential for patient care. We continue to develop new training involving staff from multiple departments to ensure that we are prepared to offer the safest, best possible care in the event of an emergency. Few CAH hospitals face this challenge, but Coffey County Hospital prides itself on finding new ways to prepare and protect our community."

Coffey County Hospital is the only Kansas hospital recognized this year.



Coffey Health Foundation Golf Classic

Saturday, May 4, 2024

Rock Creek Country Club, Burlington

Four-person scramble, \$300 per team

\$80 cart fee (if needed)

8:30 a.m. tee time

Register by contacting Desta Mason at (620) 364-4532

Entry fee covers green fees & meal

Winning opportunities include: hole-in-one prize,
longest drive, longest putt, closest to pin, games, and raffle.

Associate Advisory Council gives voice to staff

The Associate Advisory Council is a forum to give employees an additional voice regarding concerns or issues that affect them in the workplace. The council meets monthly to discuss topics related to quality, productivity, job enrichment, employee recognition, education, diversity, and more. The council serves as an avenue to present ideas and suggestions for improvement to the administration.

“We hope that employees will communicate their ideas, suggestions, and concerns with AAC members,” said AAC Consultant Julie Schneider. “In turn, AAC members can communicate with their coworkers to provide an open line of communication between associates and leadership.”

While not all departments of CHS are represented on the council, most of them have a representative. Full- and part-time associates are eligible. Members will serve for one year.

The council successfully advocated that employee services awards be once again presented once a year, rather than quarterly as was adopted during the pandemic. Other projects include “Boo Baskets,” the holiday party, and bringing back the chili cookoff and “Holiday Throwdown.” More projects will be announced soon!

AAC consultants nominate members. If you want to participate in the council, please get in touch with Schneider or McVey.



The Associate Advisory Council is comprised of (front row) Suzie Simmons, dietary; McKenzie Jeffers, rehabilitation services; Michelle McVey, consultant; (back row) Tony Traffanstedt, EMS; Holly Peters, lab; Kristen Baker, radiology; Carrie Hegg, The Meadows; Raysha Ratzlaff, obstetrics; and Julie Scheider, consultant.

Not on the Clinical Communications app? You could be missing out!

Symplr Clinical Communications (formerly known as HALO) is Coffey Health System’s secure messaging platform that enables secure, HIPAA-compliant communications between you and your colleagues. This includes the ability to send secure texts, pictures, and voice messages that may contain protected health information.

But did you know that Symplr Clinical Communication is also Coffey Health System’s designated platform for mass communication? We will use this platform to send you text messages such as: reminders of upcoming events, facility closures, Emergency Operation notifications and activations, and any need-to-know information as it arises.

Symplr Clinical Communications is simply an app that you will download to your mobile device which allow you to receive secure messages. To get started, download the Symplr Clinical Communication app to your device and log into the platform using your CHS email and credentials.



To help with the national blood shortage affecting all hospitals, including Coffey County Hospital, we partnered with our friends at Community Blood Center to host a drive at the hospital on March 28 so our staff could conveniently give blood. **Thank you** to everyone, including Tena Hawkins shown here, who gave the lifesaving gift of blood. We had 30 registered volunteers, **including 12 first-time donors!** We collected 28 units of blood.



It's that time of year to honor CHS graduates. Please submit a photo of your special high school or college graduate (or of yourself if you are graduating!) to the marketing office by May 30. Contact Tracy Jones at tjones@coffeyhealth.org or Ext. 4195 for more information.

Ed Archer's Lasting Legacy

When Ed and Alice Archer moved back to rural Coffey County twenty-four years ago, it was a homecoming. Ed had taught for many years in Burlington, Humboldt, and LeRoy. He continued to teach at Waverly, and Alice worked in Chanute until their retirement.

The close-knit environment and community they so enjoyed became even more important when Ed developed Chronic Obstructive Pulmonary Disease (COPD) and Congestive Heart Failure (CHF). He quickly found familiar faces and names throughout Coffey Health System with former students and the children of former students.

"It was God's blessing that we had moved back to Coffey County," Alice said. "Coffey Health System is our family—from the doctors and EMTs to the people who cook the meals, and the people who clean, and everyone in between."

After twenty years of treatments and hospitalizations in Burlington and at KU Med, Ed chose to live out his final days with family.

"We have really good friends at KU Med with the doctors and medical staff throughout that system, but this is home. He told me he wanted to stay here, and I promised him we would do that. He would be right here with our Coffey County Hospital family and our family."

Even after Ed passed away in 2023, the bonds continued, and a lasting legacy of his healthcare journey came to fruition.

Shortly after his passing, Alice became aware that the hospital's Holter monitors only track for 24 hours, and often patients need to wear them for 48 hours, necessitating a second trip to the hospital. She saw this as the perfect opportunity to make a difference in the lives of others. As a lasting tribute to Ed's experience at Coffey County Hospital, Alice purchased a Philips Digi-Trak XT Holder monitor with some of his memorial contributions. The new unit allows monitoring up to seven days on a single battery.

"Before he died, we'd discussed leaving a memorial here at the hospital, and he was 100 percent in favor of it," she said. "I know that he would be really excited that we found something so appropriate for all the care he'd received."

A Holter monitor is a type of portable electrocardiogram (ECG). It records the electrical activity of the heart over 24 hours or longer. Certain abnormal heart rhythms—or symptoms such as dizziness, fainting, and low blood pressure—may happen only occasionally, making it hard to record an ECG in the office or hospital. Because of this, the healthcare provider might request a Holter monitor to get a better chance of catching any abnormal heartbeats or rhythms that may be causing the symptoms.

"On behalf of the entire CHS family, we thank Alice for this gracious and generous gift," said Chief Executive Officer Joben Rieth. "It was put to work almost immediately and will undoubtedly be of great help to our clinicians—and, even more importantly, our patients."

Alice is thankful for all the love and support received during Ed's stay at Coffey County Hospital and since his death.

"God has so graciously blessed me," she said. "I would like to thank everyone for their generous contributions to Ed's memorial fund to enable the monitor to be purchased."



Alice Archer holds the Holter monitor purchased in memory of her husband, Ed. She's joined by two of Ed's caregivers, Coffey County Hospital Cardiopulmonary Supervisor Melinda Pattinson and Respiratory Therapist Roz Leapheart.

Peters honored with BEE Award

Congratulations to Holly Peters who received Coffey Health System's BEE Award on Friday, March 29, at Coffey County Hospital. Through her 14 years in the lab, Holly has drawn blood on countless patients—typically walking away with a new friend.

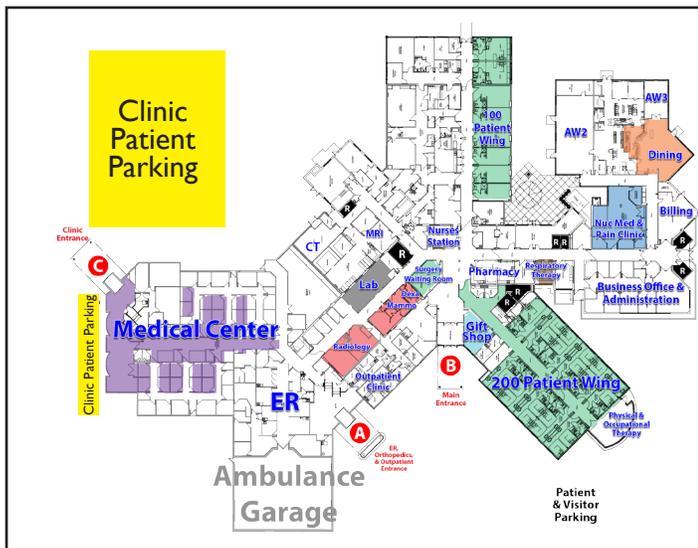
Holly received two nominations for her skill and demeanor, with one colleague writing, "She is always extremely friendly and jovial when greeting patients to the lab. She interacts with every patient like they are her long-lost best friend, making them feel important. I have witnessed her hugging patients who are grieving, received bad news, or just look like they need a hug."

Social Work Case Manager Amy Osner read aloud the nomination she wrote. "Holly truly is the embodiment of this award... I cannot tell you the number of times I've walked by the lab or registration and heard, 'Is Holly here today?' She does her job with grace, skill, and just the right amount of spice. I think any time needles are involved there is a sense of anxiety, but she has such a presence of comfort that it really improves the entire experience for the patient. From infants to the elderly, she makes each connection meaningful and anxiety-free. Holly can adapt and meet the patient exactly where they are in the moment and that is such a gift.

I have watched her do her work in multiple settings—all handled with efficiency. She races down to the ER because she knows how crucial an initial baseline result is. She volunteers to go down to the clinic to see patients there who have a difficult time getting around. I have observed her consoling and educating a new mom on her sweet, new baby's test that must be performed. She has also built a strong rapport with our providers—it's almost like she can read their minds before they order the test for their patients.

Outside of the lab, Holly always offers to help in other departments when they need it. She always participates in hospital-wide activities, and she is just an absolute joy to be around. She makes long days brighter and always has a shining smile. She makes CHS such a better place and is, really, beyond excellent every single dang day."

To nominate a CHS associate for recognition, visit www.coffeyhealth.org/patient-experience.



Where is your car parked?

Please note that during dayshift hours, the clinic parking lot (highlighted in yellow on the map) is designated for **patient parking only**.

It has been brought to our attention that there have been occurrences of multiple employee vehicles occupying this patient parking area. While we understand that parking can sometimes be limited, it is important to maintain these spaces for our patients who are accessing the clinic for services.

We kindly request that all employees refrain from parking in this designated patient parking area during dayshift hours. Your cooperation is greatly appreciated. If you have any questions or concerns regarding parking arrangements, please do not hesitate to contact Stacy Augustyn at saugustyn@coffeyhealth.org or Ext. 4212.



2024 - Who will it be?

Call for Nominations

Coffey Health System Heart of Health Care Award

(previously Health Care Worker of the Year)

In conjunction with the Kansas Hospital Association’s Heart of Health Care Award, nominations are now open for Coffey Health System’s representative. All full-time employees in good standing are eligible for nomination by their coworkers.

The Heart of Health Care Award (previously Health Care Worker of the Year) was established in 2013 by the KHA to recognize individuals who routinely go above and beyond the call of duty. Nominees should demonstrate the following characteristics: leadership, teamwork, dedication and perseverance. Nominees should also be role models for other staff and their work should reflect the values and mission of the hospital.

Important Dates & Deadlines

- May 1 Nominations for the CHS Award are due in the marketing office. See process below.
- May 6 Ballots will be distributed to each department. All employees are eligible to vote.
- May 13 Ballots must be returned to the marketing department by 4 p.m.
- May 16 CHS Health Care Worker of the Year will be announced.

CHS Nomination Process

Typed or written nominations must include the following information:

- Name and department of the nominee.
- Previous nominees are eligible for nomination again. Previous recipients (shown above) are ineligible.
- At least 50 words describing how the candidate goes above and beyond the call of duty and serves as a role model for other staff OR at least 50 words describing a significant contribution the nominee has made that improved Coffey Health System.*
- Name and telephone number of the person submitting the nomination.
- Nominations must be submitted to Tracy Jones at tjones@coffeyhealth.org or placed in the marketing mailbox by 4 p.m. Wednesday, May 1.
- Nominees will be screened for eligibility before being placed on the CHS ballot.

The CHS Health Care Worker of the Year will be featured in *The Insider*, social media, local print media, and nominated for the Kansas Hospital Association Heart of Health Care Award competition.

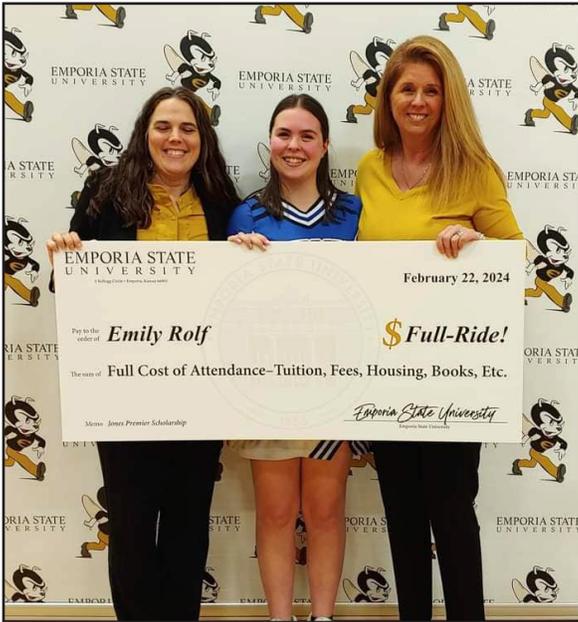
Statewide Recognition

Kansas Hospital Association will recognize candidates at the annual convention on September 5 in Overland Park. Up to three nominees will receive the statewide Health Care Worker of the Year Award. Recipients will receive:

- A plaque/award (along with a plaque for display in their hospital),
- Cash award of \$500,
- Recognition at the Kansas Hospital Association Convention,
- Coverage in KHA publications and on the KHA website,
- And media announcements of the award.

* The KHA nomination process requires significantly more candidate information. The marketing staff will meet with multiple coworkers of the CHS nominee, prepare the required essays, and submit the final nomination.

Kudos to you! Kudos to you! Kudos to you! Kudos to you!



Congratulations to **Emily Rolf**, CNA at the hospital, for earning a full-ride scholarship to Emporia State University. She was chosen as the first Coffey County recipient of the Jones Premier Scholarship for Nursing. Emily's proud mom is **Monica Rolf**, R.N. in the emergency department.

Kudos to **Ashley Cole**, HIM tech lead/medical staff assistant, for your attention to detail in checking files between our current and legacy medical record vendors to ensure all documents are being converted correctly. Your patience and dedication to doing a great job every single time you are asked to verify testing files is greatly appreciated!

Congrats to **Ashley Lingenfelter** (Skillman) for passing her RHIT exam! Ashley has been working fulltime in HIM as well as taking courses towards her RHIT degree. Coffey County Hospital appreciates your efforts in obtaining a degree as well as the proficiency you bring to the table everyday utilizing your coding skills.

1 year. 365 days. 882 MRI exams. Way to go, **Scott Sutherland, JaNae Pritchett, and Lynn Bolen!**

Congratulations



Cash and Hayes

Proud grandma Stephanie Garland, CCMC, welcomed twin grandsons, Cash and Hayes, on December 5, 2023. What a wonderful blessing!

Condolences

Belinda Link's mother, Shirley Chambers, March 21 in Oklahoma. Our thoughts are with Belinda and her family.

Thank you notes

Thank you for all for the thoughts and kind words after the loss of our wonderful sister, grandmother, aunt. It means more than we can express! She touched the lives of many people and will be greatly missed.

Stephanie Bess, Hayleigh Morrow, Heather Bess

Thank you for the generous donation to the Garold Johnson memorial fund. It was greatly appreciated.

The Garold Johnson family

Thank you so much for the donation to Judy's memorial. We appreciate your thoughtfulness.

Steve McCurry and family

To All Coffey County Health Employees:

Jerry Isle's family and I want to thank you for the excellent care you took of him during all his hospital stays. I know from my own experience as a patient in Coffey County Hospital how caring and attentive all of you can be. I also know many of you were praying for both Jerry and me, and I appreciate that more than you know. I'm so thankful for those of you who go the 'extra mile' for your patients, and I'm sorry I can't recall everyone's name but you know who you are! Sending prayers to all of you for good health and prosperity and everything you deserve for your dedication.

Thank you!

With love and respect for all you do!

Diana Isle and Family



"All for one" is a monthly feature in *The Insider* to share information about news in the lives of the CHS family. We share life's happiest moments and feature ways that we are pulling together to help colleagues in times of need. Please call Tracy at Ext. 4195 or send information to tjones@coffeyhealth.org.

Kudos to you! Kudos to you! Kudos to you! Kudos to you!



Jean Albeita
Pharmacist
Hospital



Roushell Billbe
CNA
Med/Surg



Christy Lyder
RN
Emergency Dept.



Kodi Audiss
CNA
Med/Surg



Heather Bolen
Physical Therapist
Rehab Services



David Owen
RN/Paramedic
Emergency Dept/EMS



Susie Becker
Registration
Hospital



Sydnee Compton
Registration
Hospital



Cheryl Salazar
LPN
Med/Surg

Thank you to **Jessica Jones and Joan Kuhlmann**, along with the ladies from Coffey County Health Department, Parents as Teachers, and Head Start/ECKAN for speaking to our expectant families at Birth & Beyond on February 28th and March 6th!



Kaydence Gunlock
Registration
Hospital



Arringtyn Sleezer
Cook
The Meadows

Thank you to **Jesse Presley** for offering to assist in the kitchen when we were short-handed. That was very nice and thoughtful!



Jordan Hartpense
EMT
EMS



Vickie Stutesman
PCC
CCMC

Kudos to **Ann Birk** in HIM for your continued diligence, while navigating all of the facets of an EMR, in evaluating records for results. Your patience and diligence is greatly appreciated!



Bridgit Hirt
RN
Emergency Dept.



Audrey Tubach
CNA
Med/Surg

Coffey County EMS Director **Jesse Presley** led a very special Lunch & Learn in which participants learned the basics of hands-only CPR. Jesse went the extra mile by providing CPR mannequins at each table so everyone could practice the technique. EMS teammates **Mike Danaher, Roy Rickel, Amberly Sadler, and Cole Manrose** jumped in to guide participants and answer questions. Extra thanks to **Stacy Augustyn and Rhonda Beets** for their assistance in making the event possible.



Hailey Honn
Cook
The Meadows



Jacquie Troyer
EVS Tech
Environmental Services

28 units of blood were collected at the recent blood drive. In addition to the donors, a special shout-out goes to the **supervisors and colleagues** who stepped up to allow the donors time away from work!

WELCOME!

Wellness Program

Continued from 4

Composition scan, you must be registered for the Employee Wellness Program!

Note: Lab and Dexa scans are only available to participants once per program year during specified times in the initial enrollment quarter.

Prize Incentives

Prizes will be awarded in tiers based on points achieved by each employee.

Participating employees will have chances to be entered into a year-end grand prize drawing based on accumulated points.

Monthly challenge winners will be awarded an "Employee Wellness All-Star" parking spot for the month following the challenge won.

Here is what our hospital patients are saying. 2024 HCAHPS Scores

Domains & Questions	Top box %	Percentile RANK
Rate hospital 0-10	78%	80th
*Would recommend the hospital	73%	64th
Communication with Nurses	83%	77th
Response of Hospital Staff	71%	88th
Communication with doctors	82%	68th
Hospital Environment	77%	91st
Communication about medicines	59%	42nd
Discharge information	88%	67th
Care Transitions	57%	75th

Based on 29 retired surveys.

Anniversaries

Our employees are our greatest resource. Each month, we include a list of employees who will celebrate their anniversary with Coffey Health System. Here's to each of you, and thank you for your service to our patients!

March

Lana Bahr 21 years
Paige Crooks 17 years
Casey Lyons 16 years
Tami Haney 15 years
Stacy Augustyn 11 years
Julie Schneider, Stephanie Weston 10 years
Stephanie Bess 6 years
Suzanne Atchison 5 years
Angel Adams, Joe Clark, Connie Meyer, Annette Van Anne 4 years
Sara Cummings, Kacie Hoch, Jared Neeley, Jazmin Smith, Samantha Whitmer 2 year
Amy Morrison, Linda Mattox, Sarah Blankenship 1 year

April

Karen Foster, Gwen Mays 24 years
Carolyn Smith 23 years
Janae Pritchett 20 years
Harold Blitz 17 years
Candus Dale 16 years
Nicole Rasmussen 12 years
Erin Arndt, Melinda Chilroy, 11 years
Brad Hubin 10 years
Andrea Tuthill, 9 years
Ashley Beying, Heidi Ferrara, Emily Smith 8 years
Kristee Strawder 7 years
Richard Messerly, Scott Sutherland 6 years
Heather Bess, Jesse Presley 5 years
Megan Bangs, Ruth Sloyer, 3 years
James Phelps, Sharon Serl 1 year

When I knew...



When I was a Boy Scout on a camping trip, I had a medical problem and one of the Assistant Scoutmasters helped me through it. When I tried to thank him, he told me if I truly wanted to say thank you, I would learn and continue to learn as much about medicine as I could. Now, 14 years in EMS, and I'm an Advanced Emergency Medical Technician (AEMT) and soon will be going for my Paramedic. Working in EMS has been without a doubt the greatest job I've ever had. I look back over my career and I can see all the people I've been able to help, all the lives I've been able to touch in way or another.

Joe Tuthill
 Advanced Emergency Medical Technician